

## **Instructions for New Patients**

We at Peak Performance In Motion want your experience with us to be a positive one. We want you to feel welcome and cared for, and we will strive to give you the highest level of physical therapy care at the best possible value.

Peak Performance In Motion accepts most insurance, including Medicare. We are happy to file your insurance claims. Our staff will make every effort to verify your insurance benefits prior to your initial appointment. Please be prepared to pay your co-pays or coinsurance percentage at the time of your visit. We are sensitive to the financial stress that an unplanned injury or illness can cause, and we will work diligently to make the billing process as easy as possible for you.

If Medicare is your primary insurance, please keep in mind that there is an annual cap of \$1840 for physical therapy services in a private, outpatient facility. If you have had previous physical therapy sessions at this or any other physical therapy facility you may need to call Medicare and check on the amount that is still available in your yearly allowance. Peak Performance in Motion will call Medicare as well; however Medicare will only tell us whether or not you have exhausted your annual allowance. Medicare representatives will not tell us the dollar amount that remains. Be advised that most secondary insurances only cover the Medicare approved amount. This means that once you have exhausted your annual allowance your secondary insurance may not cover the expense of any physical therapy services in excess of the \$1840 annual allowance. These charges would ultimately be your responsibility. You can call the 800 number on the insurance ID card to get specific details on how your secondary insurance coordinates with Medicare.

Please be sure to bring your insurance ID card(s) and a photo ID to your first appointment.